ntimc
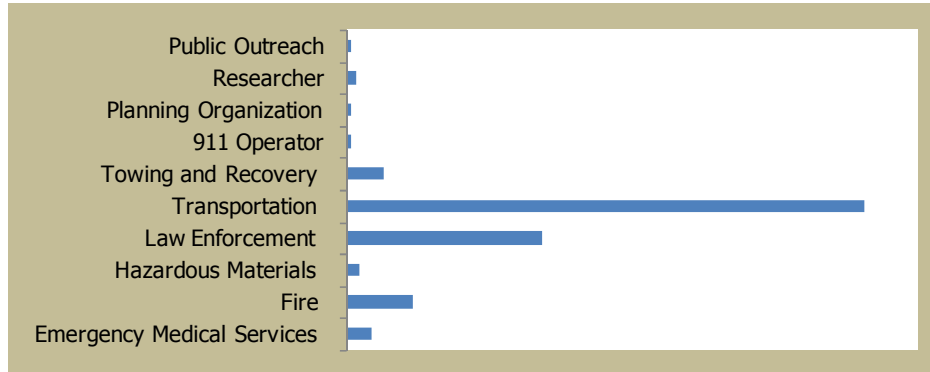## National Traffic Incident Management Coalition

Tim Network Survey Results

The TIM Network conducted a web-based survey from November 18 through December 13, 2009 from which 214 responses were received. Below is a summary of the results.

Fast Facts

- 73% have heard of the NTIMC

- 79% respond to traffic incidents or support those who do

- 55% have read the NUG

- 100% agree with the principles of the NUG

- 80% say that the existence of the NUG has helped them

- 60% say that a central location for TIM resources would benefit them

- 59% say they would benefit from access to a TIM champions list

- 57% say that they would be willing to share experiences with others

- 43% downloaded the TIM Network Application
  o 13% already belong

Please rank the priority areas of the NTIMC as they pertain to your job.
(One is the highest priority)

	1	2	3	4	5
Responder Safety	76	12	7	0	5
Safe, Quick Clearance	59	24	12	2	2
Reliable, Interoperable Communications	41	24	24	7	2

Note: Percentages Shown and totaled horizontally

Please rate the strength of your agencies relationship with other TIM stakeholders shown on the list below.

	Strong	Neutral	Weak	Does Not Exist
Fire	40	6	9	3
Law Enforcement	45	2	2	2
Emergency Management Agency	46	8	9	3
Emergency Medical Services	41	9	11	3
Coroner	16	19	10	18
Transportation	22	6	3	3
Towing and Recovery	40	13	9	3
Hazardous Materials	38	12	11	3

Note: Actual values shown

Tim Network Survey Results

Please indicate the importance of each of the areas below to your agency and also indicate whether you do a good job or you could do a better job.					
	Important	Neutral	Unimportant	We Do a Good Job	We Could Do a Better Job
Prompt, Reliable Responder Notification	57	8	0	12	16
Recommended Practices for Responder Safety	55	6	0	14	20
Move Over/Slow Down Laws	55	6	2	23	11
Response and Clearance Time Goals	54	9	2	11	21
TIM Partnerships and Programs	52	8	1	15	22
Awareness and Education Partnerships	52	9	3	11	21
24/7 Availability	52	10	3	19	11
Goals for Performance and Progress	51	9	3	4	31
Prompt, Reliable Traveler Information Systems	51	8	4	17	17
Multi-disciplinary NIMS and TIM Training	50	9	2	13	22
Multidisciplinary Communications Practices and Procedures	50	11	3	9	22
Driver Training and Awareness	49	13	2	11	21
Partnerships with News Media and Information Providers	48	13	3	21	4
Effective TIM Policies	45	14	9	6	24
Multidisciplinary TIM Procedures	44	13	2	4	30
TIM Technology	41	17	4	8	27
Interoperable Voice and Data Networks	40	18	5	6	22
Broadband Emergency Communications Systems	39	19	4	11	20

Testimonials

- Brought many emergency response agencies together for discussion of common goals and objectives; consistent incident command protocol; Provides a tool that all emergency responders can relate to.
- It provides information about what is happening nationally, and what the goals are. For our program it has changed attitudes and approach to duties. Responders see that this is not just a local initiative, it is on the national level, and that there are others involved.
- It has help set up suggestions that we can follow when dealing with a major incident on our highways.
- It has helped support efforts to pass quick clearance legislation as a national document.
- It has helped my organization understand how important TIM is and how we fit into TIM. That we need to improve our operations by awareness and training and relationships with all stakeholders.

- Our Department is becoming operations focused and the NTIMC info is helpful for us to get the word out to emergency responders.
- It has helped us get better reflective vests. We now have 28 inch cones for all the patrol and traffic cars. Our policies have changed to allow for quicker clearance of accidents from the roadways.
- Provided leadership, statistics, direction and a voice of authority if you will for our local efforts.
- It has helped in being able to refer to a consensus policy on Responder Safety.
- Provided me with a baseline or place to start when building our TIM program. With the clearly defined goals and objectives my agency was able to go from having no plan to having one that works in a relatively short time frame.