NTIMC Meeting
SEPTEMBER 29, 2011, 9 A.M. – 12:00 P.M. CDT

Detailed Notes and Action Items

Agenda

1. Welcome and Introductions (Corbin, NTIMC members)
2. NTIMC Member Roundtable (NTIMC members)
3. FHWA Update
4. Strategic Plan Update (Corbin, NTIMC members)
   • Review updated process and schedule
   • NTIMC Needs Assessment Survey and RTSMO Survey review
   • Discussions of National TIM Support Critical Issues
   • Discussion of NTIMC Critical Opportunities
5. Working Group Updates
6. Other Business
7. Calendar Updates (NTIMC members)
8. Action Items and Upcoming Dates
9. Adjourn

Meeting Notes:

Welcome and Introductions

Attendees:

- John Corbin, Chair
- Ira Promisel, Vice Chair
- TJ Nedrow, Leadership Team
- Scott Winston, NASEMSO
- Kim Vasconez, FHWA
- Karla Block, FHWA
- Paul Jodoin, FHWA
- Jawad Paracha, FHWA
- Rebecca Brewster, ATRI
- Eric Rensel, TIM Network
- Bill Troup, USFA
- Dave Bergner, IMSA
- Brad Weaver, Indiana State Police
- Jack Sullivan, ESRI
- Matthew Bolic, ATSSA
- Nancy Pollock, APCO
- Richard Toulson, CVVFA
- Russ Martin, AAA
- Justin McNaull, AAA
- Solomon Caviness, NJTPA
- Tom Martin, I-95 CC

Member Roundtable

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| ATRI (Rebecca Brewster) | • Freight Bottleneck report. 250 locations around the country. New list ranking how badly congested those locations are.  
  • Speaking about NTIMC activities at the GA TIME task force annual meeting. |
| USFA (Bill Troup) | • Cornerstone research study completed. Document for fire service and law enforcement in collaboration with DOT.  
  • Highlighted the following studies: Roadway safety research study.; Transportation operation center concepts; TIM traffic study.  
  • The United States Fire Administration (USFA) in partnership with the United States Department of Justice, National Institute of Justice (NIJ) initiated a project to perform a study of emergent topics in Emergency Vehicle and Roadway Operations Safety which will allow for the |
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|              | Development and demonstration of best practices for emergency vehicle and roadway operations safety in the emergency services – law enforcement and the fire service alike. This study will be conducted by the International Fire Service Training Association (IFSTA). The findings of the study would be incorporated into the updated Public Safety Emergency Vehicle Safety Initiative from the original 2004 USFA Emergency Vehicle Safety Initiative with the update including both law enforcement and the fire service. Supported by US DOT Federal Highway Administration, USFA is soon to complete and update its Traffic Incident Management Systems (TIMS) Manual: [http://www.usfa.fema.gov/fireservice/research/safety/roadway.shtml#B](http://www.usfa.fema.gov/fireservice/research/safety/roadway.shtml#B)  
  * As a follow to the briefing – The United States Fire Administration (USFA) in partnership with the United States Department of Justice, National Institute of Justice (NIJ) initiated a project to perform a study of emergent topics in Emergency Vehicle and Roadway Operations Safety which will allow for the development and demonstration of best practices for emergency vehicle and roadway operations safety in the emergency services – law enforcement and the fire service alike. This study will be conducted by the International Fire Service Training Association (IFSTA). The findings of the study would be incorporated into the updated Public Safety Emergency Vehicle Safety Initiative from the original 2004 USFA Emergency Vehicle Safety Initiative with the update including both law enforcement and the fire service.  
| IMSA (Dave Bergner) | No report at this time.                                                                                                                                                                                     |
| I-95 CC (Tom Martin and Ira Promisel) |  
  * Conduct two sessions of video TIM training. Received great feedback.  
  * Incident management online training has also been very successful. 15 responders going through virtual training online.  
  * Over 400 folks – some referred to it as a Masters course in TIM.  
  * Wed, 10/19. ITS WC the I-95 CC is sponsoring an Incident Management responder day. Demonstrations and displays. Limiting training will be offered. 3-D Virtual Incident Management Training will be available. |
| ESRI (Jack Sullivan) |  
  * Working with I-81 corridor coalition. Received a grant to develop an online learning network.  
  * CVVFA Receives $297,500 Fire Grant to Launch a Responder Safety Learning Network. [http://www.respondersafety.com/Articles/CVVFA_Receives_297500_Fire_Grant_to_Launch_a_Responder_Safety_Learning_Network.aspx](http://www.respondersafety.com/Articles/CVVFA_Receives_297500_Fire_Grant_to_Launch_a_Responder_Safety_Learning_Network.aspx)  
| ATSSA (Matt Bolick) | New representative from ATSSA.                                                                                                                                                                               |
| APCO (Nancy Pollock) | On-going activities:  
  * ANSI standards development  
  * Searching for a new president.  
  * Testing advanced automatic crash assessment systems.                                                                                           |
| CVVFA |  
  * Working with CV on advanced warning project.                                                                                                     |
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<td>(Richard Toulson)</td>
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| AAA (Russ Martin)| • Interested in protecting road side assistance providers.  
• PSA or public information campaigns related to traffic incident management or move over, slow down laws/initiatives are on-going.  
• Pushing policymakers for something as simple as signs posted on highways, etc.  
• Working to improve existing move over laws right now to make sure they cover operators.                                                                                                                                 |
| NASEMSO (Scott Winston) | • Annual Meeting takes place in Wisconsin next week.  
• Late June – had the opportunity to participate with some other State EMS officials in how they can improve emergency responder plans in SHSPs.  
• Exploring how EMS can be more involved at the state, regional, and local level with SHSP efforts.  
• Highlighted highway mass casualty project which has been underway for several years. There are tools for evaluating emergency response tools for mass casualty crashes. |
| TSAG             | • Tracking activities to keep track of what various groups and member groups are doing.  
• Opportunities being explored for how TIM community can be served by connected vehicle technologies – RESCUE ME  
• No forum or formal communication for how connected vehicle future can meet TIM needs.  
  o Ex: advanced warning to drivers approaching incident scene.  
  o Make connected vehicle concepts more understandable to first responder community.  
  o Performing a case study workshop as a part of this effort. Highlighted incident in Idaho that explored the traffic aspect of that particular response as well as public safety aspect. |
| FHWA             | • FHWA submitted a NCHRP proposal on TIM Assessment Framework with support from John Corbin (WI) and Mike Zezeski (MD) during FHWA brief. I have copied the tasks from the proposal with requested amount of 500K.  
• To develop guidance on analysis and assessment framework for TIM program considering data rich and poor scenarios. Some of the research tasks may include:-  
  o Conduct a comprehensive Literature Review;  
  o Develop data collection plan and collect data for research objectives in this proposal;  
  o Identify TIM capacity related critical factors, collect related data, and develop recommendations for updating HCM;  
  o Explore and provide guidance on safety and mobility impacts of incidents and effectiveness of TIM programs in improving safety and mobility;  
  o Develop safety and mobility relationship for TIM AMS (analysis, modeling, and simulation) applications;  
• Developing benefit cost analysis framework for TIM program/strategy evaluation  
• ETO Highlights  
  o Budget cut traumatically this year. 50% cut this year.  
  o Ability to progress things is going to depend on volunteer work and internal work.  
  o Realigning NTIMC, TIM Network, FHWA  
• SHRP-II  
  o Ambitious proposal for training millions of emergency responders  
  o L-12 / L-32 Effort, Paul Jodoin  
  o Provide research and development of e-learning |
| TIM Network      | • TIM Network has just exceeded 845 members in 43 states  
• Timnetwork.org has been launched and includes:  
  o Member directory  
  o Embrace social media. Streaming facebook page embedded in website. 1,000 followers on NTIMC facebook page.  
• In the process, identifying a TIM Network advisory board. Led by advisory committee made up by folks from the public sector and towing/recovery sector. |
**Strategic Direction Setting Efforts**

- Review mission, vision, and goals for Strategic Plan from 2009-2013
- Strategic direction setting efforts don’t intend to steer away from the strategic plan. Instead, these efforts look to support and ensure a cohesive working relationship between NTIMC, TIM Network, and FHWA.
- Review NTIMC survey results
- Be aware of the RTSMO survey and its results
- Apply perspectives and opinions for defining
  - what the critical issues are,
  - what is being done that is valuable to TIM practitioners
  - what efforts are not as valuable
  - what efforts need a little more punch behind them

**Review NTIMC Survey**

- Suggested analysis:
  - Would like to know how the NTIMC survey answers were influenced by type of organization responding to the survey? For example, #9 about NUG - which organizations were positive and which ones were not familiar with the NUG?
- John reviews survey results by question
- Rebecca referred to the frequent mention of the NTIMC serving as a forum for communication and feedback on TIM initiatives and activities. Webinar activities such as the TIM stakeholder webinar on Sept 8 are great opportunities for TIM practitioners to have a national voice.
- Coordination between TIM-related organizations like NTIMC, RTSMO, TSAG, etc.
- Review of Summary Findings / Discussion Points
  - Funding
  - Training
  - Communication and outreach
  - Coordination

**Review RTSMO Survey**

- John reviews survey results by question
- Suggested analysis:
  - Would like to know how the NTIMC survey answers were influenced by type of organization responding to the survey? For example, #9 about NUG - which organizations were positive and which ones were not familiar with the NUG?
- Question #9 suggests that there is some slippage in efforts to spread the word about the NUG. Steve Austin is revamping efforts to include NUG implementation in its training model. Paul Jodoin has said that NUG implementation is included in FHWA workshops.
- RTSMO’s TIM subcommittee is trying to enhance TIM activities at the MPO level.
- Few seem to know what the MPO is or what they do. Engaging the MPO is a great effort going on here.
- Eileen Singleton and Pat Noyes chair the subcommittee.

**Strategic Direction Setting – Open Discussion**

- Discuss Critical Issues for National TIM Support Program
What are the critical issues?

- **Rebecca Brewster** – There seems to be a disconnect between the level of effort in TIM research where the survey indicates there is less importance placed on that. What do we do to bridge that difference?

- **Paul Jodoin** – Research is very important. Folks may not realize the importance in the larger community. It does play into what we are trying to accomplish. If the research is valuable to folks that are providing training/material/etc to the greater community, then it still has value. They need to be connected with operations activities to make sure it is useful to them.

- **Ira Promisel** – All in the position that we’re trying to do too much with too little. It’s disappointing and eye-opening that there are still folks who are not aware of the NUG. Take a look at these keys areas and focus on the ones that we can get victories fairly quickly with little resistance and are valuable to folks:
  - Responder safety
  - Highway safety

- **TJ Nedrow** – there is not enough awareness on the NUG. This is a cultural change where some people don’t want to embrace the NUG just because it is different. Fire Service representative, “Federal Gov’t prohibits any closure of any interstate for an incident.” Clear example of a lack of information. The Fire Service needs to crack the nut in getting to the chiefs and training officers. The way may be to get the NUG into standards. The coalition recognizes the standard. Fire Service recognizes it in response to responder safety and also responder unity.

- **John Corbin** – There needs to be a strategy for doing this across the disciplines. Work by FHWA provides an opportunity to provide the bigger picture.

- **Steve Austin** –
  - Macro – faced with very tough budgets. Don’t have duplication of effort here. More collaboration. Less stand alone programs. Work together to cover all bases.
  - Micro – serious issue that hasn’t been properly addressed. Law enforcement not wearing high visibility garments. Law enforcement are resistant. All other responders are wearing these garments in accordance with the MUTCD. Sets law enforcement apart.
    - **Paul Jodoin** – such a sensitive issue within the law enforcement community. Alienated some folks in the community. Caused them to step back on some of the bigger issues.
    - Agreement that this may not be the battle to fight right now. Put it in the context of responder safety as a whole and not point out law enforcement specifically.

- **ERSI** –
  - How do we provide increased awareness? How do we train these folks on coordinated, integrated highway safety?
  - Lots of training for continuing education. E-learning is the right direction.
  - Research – spend a little more time looking at the data. Intuitively, we recognize the issues that need to be addresses. Using information in planning process to going after state and federal funding, those are things that need to be supported in the research world.

- **AAA**
  - Move over laws. Has nearly every state with emergency responders involved. Still trying to get towing/recovery companies on board.
• Some challenges for education and communication in helping the law into practice.
• IM side – properly communicate with motorists in real-time or somewhat real-time environment.
  • APCO, Nancy Pollack
    • Communications is the link that connects all of you and APCO. Need to understand this connected responder concept which can be the opportunity to improve how we all do respond.
    • Planning next gen of 911 services – communication linking and resource linking will be the key component. Managing that information as it is received and then distributed will be the critical piece. Can’t forget the important partners.
    • Get basics online with e-learning so that in person training is that much more effective. Have to find a way to elevate the collaboration, cooperation, and communication piece that is the most essential. Communications community plays a vital role.
    • Modeling and involving the dispatcher community that in TIM Network, NTIMC, and FHWA is needed.
  
• Discuss Critical Opportunities for NTIMC
  • NTIMC should be offering a model, best practices, or strategies for setting up procedures and including them in a communication plan which includes all disciplines.
    • Certainly plays into the NUG interoperability task
    • Should coordinate with the TIM Framework effort too
  • NTIMC to support/identify opportunities and make recommendations for outreach of FHWA and all other organization TIM activities.
  • Funding – a lot of the issues are small/to no cost. There are bigger ticket items, but many are low/no cost. How do we do a better job getting these opportunities out to people?
  • Roles for TIM Network and NTIMC are limited and defined. TIM Network takes on the role of being the national peer network voice for disseminating opportunities.
  • NTIMC plays the multi-disciplinary, advisory resource to the TIM Network and FHWA in collaboration with TSAG, RITA, JPO
  • NTIMC is in a good position to make recommendations for providing advice and guidance in development of federal budget.
  • NTIMC can provide guidance as the communication/marketing/outreach
    • Develop a stock article about what the NUG is, what the NTIMC does with all the links.
    • It could then be customized for each discipline.

**Working Group Updates**

**Practices and Procedures Working Group**

• Jack Sullivan – working on Temporary Traffic Control committee for MUTCD took NTIMC recommendations.
• Wants to introduce into MUTCD chapter 6i material.
• Additional Incident Management signs. Fluorescent pink is the official sign color. Terminology is being developed for those signs.
• Signage for wild fire situations.
• Coalition needs to provide input on what they coalition as a whole feels on these issues. Waiting for national committee to get comments back to Jack.

**Research Working Group**
• Jack has been doing a lot of work to fill gaps on establishing contacts on who can serve on the oversight panel for the struck-by database. Next step will be to launch the contractor to do that work. To formally engage oversight panel folks in the coming weeks.

*Action Items:*

• Ask RTSMO to officially appoint someone to serve as a liaison to the NTIMC.
• Mention tentative TIM Framework stakeholder workshop dates on Leadership Team call on Monday.
  - Nov 21
  - Dec 5
• Reach out to IACP TIM committee (Grady) and request a liaison to the NTIMC.
• Add a tentative March NTIMC/TSAG meeting
• Follow-up with TSAG to plan USDOT Briefing.
• Include Lifesaver conference in June on calendar.
• Jan and June National Committee on Uniform Traffic Control Devices meetings have been a point of meaningful collaboration. *Add to TSAG/NTIMC Calendar*